

Case Study: Bell & Buxton Solicitors

CYBERFORT



Customer Background

Bell & Buxton Solicitors is a Sheffield-based, Legal 500 law firm providing expertise across personal and commercial law, as well as Notary services to businesses and private individuals throughout Yorkshire and Derbyshire. Founded in 1875, the firm has a strong heritage of results, with a dedicated and specialist team who have earned a reputation for excellence, value and customer service.

Industry:

Solicitors

Location:

Sheffield, UK

Web:

bellbuxton.co.uk



Agenci, part of the Cyberfort Group left no stone unturned in helping us achieve alignment with ISO 27001. From our very first meeting with Gary, they worked closely with us to minimise risk across the business, and prove that we are doing everything in our power to comply with GDPR. From drafting disaster recovery plans to recommending new security-focused suppliers, Agenci, part of the Cyberfort Group, have been there every step of the way, and given us the confidence to tackle new cyber threats.

Thanks to their knowledge transfer approach, we're now considering additional ways to strengthen the cyber resilience of our new products and services, including penetration testing for our new website, and working exclusively with ISO 27001 compliant cloud service providers. Having Agenci, part of the Cyberfort Group, as our compliance partner is a major asset when dealing with our clients. We wouldn't hesitate to recommend them to anyone looking to enhance their information security posture."

- Charlotte Akpinar, Practice and Compliance, Manager at Bell & Buxton Solicitors



Business results

- Strengthened trust with customers by evidencing commitment to data protection
- Achieved cost-effective and efficiency around information security
- Upgraded security of partners and suppliers

Solutions Provided

- Comprehensive ISO 27001 Consultancy Building a bespoke information security framework
- Support with drafting core data protection policies and procedures
- Ongoing support through regular compliance audits and webinars

The Challenge

When GDPR was adopted by the European Parliament in April 2016, giving businesses across the EU two years to prepare for its implementation, Bell & Buxton recognised an opportunity to upgrade its cybersecurity posture. As an SME, it sought third-party validation that it was doing everything possible to comply with the regulation and protect its customers' personal data.

To achieve this, Bell & Buxton needed a compliance partner to comprehensively audit the business's people, premises, processes, systems and providers. It would need to identify potential risks in each of these areas, and draft bespoke information security policies to write any security gaps out of the business.

The chosen partner would also need to help Bell & Buxton ensure ongoing compliance as it transitioned to using cloud-based equipment and services, as well as helping staff to ensure that the business's partners were aligned with recognised data security standards.

The Solution

Agenci, Part of the Cyberfort Group, was introduced to Bell & Buxton in September 2016 by one of its partners. Following an initial assessment of the business and its readiness for GDPR, our compliance experts recommended that Bell & Buxton work to align itself with ISO 27001, the international standard for Information Security Management Systems (ISMS).

As a relatively small business, this was a cost effective and achievable way for Bell & Buxton to evidence that it was making every effort to comply with GDPR. With 114 controls to adhere to, however, it was also a sizable compliance project to take on.

Led by Managing Director Gary Hibberd, Agenci, part of the Cyberfort Group's dedicated team worked closely with Bell & Buxton to create a tailored roadmap to ISO 27001 alignment, including bespoke company policies and procedures to strengthen the business's overall data protection posture.

We gave Bell & Buxton the confidence to ask questions of its partners, and ensure that they were taking data protection seriously. As a result, Bell & Buxton engaged with a new, ISO 27001 compliant IT provider, and ceased working with any third-parties that do not adhere to the standard.

To ensure ongoing compliance, our consultants regularly visit Bell & Buxton's offices to review its policies in line with emerging cyber threats, and deliver practical advice through monthly compliance webinars.