

## Case Study

# Car Benefit Solutions

Agenci, Part of Cyberfort Group, transforms security management for Car Benefit Solutions

### Customer profile

**Industry:**  
Automotive

**Location:**  
Bury, UK

**Web:**  
carbenefitsolutions.co.uk

### Solutions provided

- Bespoke framework to align to ISO 27001
- Auditing policies and procedures against ISO 27001 requirements
- Access to virtual data protection officer

### Business results

- Improved cyber maturity, aligned to ISO 27001
- Greater awareness of information security and cybercrime
- Smooth implementation of a bespoke information security management system
- Ensured continuous compliance across the board

### Customer background

As the leading provider of Employee Car Ownership Schemes (ECOS) in the UK, Car Benefit Solutions delivers complete solutions from scheme design through to implementation and fleet management. With a strong presence in the automotive sector, the business works with 25 manufacturer brands to deliver to over 300 companies and 2000 franchise dealerships nationwide.

### The challenge

To cope with a growing number of regulations around data protection and information security and to better protect itself from cyberattacks, Car Benefit Solutions required a partner to create and implement a comprehensive information security management system.

*"It is vital for financial services firms to have robust security measures in place, both to demonstrate compliance to regulators and to protect their valuable data assets."*

*As a forward-thinking, security-conscious business, Car Benefit Solutions must be praised for recognising that it needed support to revolutionise its culture around information security. We have a really strong relationship with the team, and will continue to support them in navigating the evolving cybersecurity and regulatory landscapes."*

*- Gary Hibberd, Managing Director at Agenci, part of the Cyberfort Group*

## The solution

Car Benefit Solution's Technical Director reached out to Agenci, part of the Cyberfort Group, to create and implement an information security management system.

We designed a bespoke framework to tackle the company's unique vulnerabilities and drafted its information security policies to help Car Benefit Solutions to align itself to ISO27001- the international standard for information security.

Agenci, part of the Cyberfort Group, helped Car Benefit Solutions to tailor its approach to cybersecurity, working closely with their Compliance and Risk Manager and IT Manager to enable them to produce staff training material.

This has really helped the business to foster a culture of genuine enthusiasm towards cybersecurity, giving staff members the confidence to report and speak openly about potential attacks.

Thanks to our collaborative knowledge transfer approach, and backed by ongoing support in the form of regular security steering group meetings, Car Benefit Solutions is now largely self-sufficient in managing its Information security and cybercrime awareness.

## Their verdict

'Agenci, part of the Cyberfort Group, have been wonderful. Gary and his team have gone above and beyond in helping us to implement and maintain our information security management system, in order that we can improve the way we handle our information security.

Thanks to their inclusive education programme, our employees are more engaged with preventing cyberattacks than they have ever been before. They want to learn new processes, and fully understand the importance of protecting sensitive data both in and out of work. Today, we are more open and honest about potential security risks, praise our team for making others aware of possible vulnerabilities and, due to their ongoing support, we are confident that we will be able to deal with new threats in the future.

We owe it to Agenci, part of the Cyberfort Group, for bringing us on this journey, and I would recommend them to any organisation that requires support with their information security. A truly brilliant service."

- Ellen Davies, Compliance and Risk Manager at Car Benefit Solutions

## Cyberfort Group

The Cyberfort Group offers a matrix of global Cyber advisory, detection and defensive security solutions, providing the assurance integral to your business growth.



### ADVISE

Providing practical advice and pragmatic solutions to cybersecurity



### DETECT

Helping you understand and improve your security position



### DEFEND

Ensuring your data is always secure and available