

## Case Study

# Databarracks

Robust, compliant, ultra secure storage for petabytes of data

### Customer profile

**Industry:**  
IT Services

**Location:**  
London, UK

**Web:**  
databarracks.com

### Solutions provided

- 24/7/365 support
- Dedicated secure suites for Databarracks' online backup, disaster recovery and cloud hosting services
- ISO 27001 and PCI DSS compliant data centres
- Technical and security consultancy

### Business results

- Easier to comply with ISO 27001 and PCI DSS standards
- Cost-effective host their infrastructure in a highly secure environment

### Customer background

In 2003, Databarracks established itself as one of the UK's first providers of managed online backup and disaster recovery services and now thousands of companies trust Databarracks to protect their data as well as host their IT infrastructure.

Its global portfolio of clients encompasses businesses of all sizes and profiles, including those in the fields of defence, finance and law which demand the most stringent standards of data security.

### The challenge

The founding principle of Databarracks was to provide customers with the very highest levels of service and support, meaning it needed a data centre partner which offered unparalleled levels of data security and resilience and which matched its own 24/7/365 operation.

Databarracks was looking for a hosting facility that was within reach of their London offices but in a safe location, and free from power shortages in the capital.

As compliance with data security standards such as ISO 27001 and PCI DSS has become increasingly important to Databarracks' clients, it also needed to work with an organisation that could provide compliant solutions and demonstrable security to its clients.

*"We regard them as a fully fledged partner and they have been instrumental in our success."*

- Peter Groucutt, Managing Director, Data Barracks

## Our ultra secure solution

Databarracks found the ideal partner in The Bunker, part of the Cyberfort Group. In addition to provisioning Databarracks with the secure hosting vital to its customers, The Bunker also designed Databarracks' initial infrastructure, providing a tailored solution after conducting an analysis of the company's individual needs.

As Databarracks has grown, it has upgraded and expanded its infrastructure into dedicated, secure suites at multiple sites provided by us.

## Results and benefits delivered

The collaboration with The Bunker, part of the Cyberfort Group, has also made it easier for Databarracks' customers to comply with ISO 27001 and PCI DSS standards as we had already completed the process of ensuring our own facilities, staff and procedures achieved these accreditations. This in turn helps Databarracks generate more business.

The ability to offer ISO 27001 and PCI DSS compliant solutions from within our ultra secure data centres is a testament to Databarracks commitment to adopting and enforcing the highest standards for data security.

Databarracks is able to cost-effectively host its infrastructure in a highly secure and robust storage environment, providing secure storage for thousands of customers and petabytes of data.

Our service has delivered the flexibility and capabilities needed to support Databarracks rapid growth and introduction of new products.

## Their verdict

"Our business is built around our unsurpassed levels of security, resilience and customer support. The Bunker, part of the Cyberfort Group's, superb facilities combined with responsiveness, teamwork and expertise are central to our ability to offer the best possible solutions to our customers. We regard them as a fully-fledged technical partner and they have been instrumental in our success."

- Peter Groucutt, Managing Director, Databarracks

## Cyberfort Group

The Cyberfort Group offers a matrix of global Cyber advisory, detection and defensive security solutions, providing the assurance integral to your business growth.



Providing practical advice and pragmatic solutions to cyber security



Helping you understand and improve your security position



Ensuring your data is always secure and available